

## Constant Contact Survey Results

**Survey Name:** Ebensburg Borough Citizen Survey

**Response Status:** Partial & Completed

**Filter:** None

Mar 28, 2016 2:41:18 PM

### 1. Please check the box that best describes your opinion on each of the following questions:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.

	Excellent	Good	Fair	Poor
Overall, how would you rate the quality of life in Ebensburg?	165 42%	202 51%	26 7%	3 1%
How do you rate Ebensburg as a place to raise children?	174 46%	175 46%	27 7%	3 1%
How do you rate Ebensburg as a place to retire?	111 29%	162 43%	82 22%	26 7%

### 2. Please rate the quality of each of the following Borough services:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.

	Excellent	Good	Fair	Poor
Garbage Collection	228 58%	156 39%	10 3%	2 1%
Recycling	158 41%	183 47%	43 11%	6 2%
Leaf Collection	141 36%	186 48%	40 10%	20 5%

Yard Waste Composting	91 25%	181 49%	72 19%	26 7%
Street Paving	69 17%	207 52%	99 25%	22 6%
Litter Control	96 24%	219 56%	62 16%	16 4%
Street Sweeping	112 28%	221 56%	51 13%	12 3%
Snow Removal	99 25%	186 47%	81 21%	28 7%
Street Lighting	145 37%	179 45%	58 15%	13 3%
Animal Control	100 26%	184 47%	80 21%	25 6%

### 3. Please rate the quality of each of the following Borough services:

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.

	<b>Excellent</b>	<b>Good</b>	<b>Fair</b>	<b>Poor</b>
Traffic Enforcement	95 24%	210 53%	63 16%	26 7%
Water Quality	109 28%	190 48%	72 18%	23 6%
Building Permit Enforcement	75 20%	218 59%	63 17%	13 4%
Property Maintenance Enforcement	66 17%	188 50%	96 25%	29 8%

**4. Overall, how would you rate the quality of services provided by Ebensburg Borough?**

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.

	<b>Excellent</b>	<b>Good</b>	<b>Fair</b>	<b>Poor</b>
	111	237	36	8
	28%	60%	9%	2%

**5. Please rate how safe you feel from the following:**

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.

	<b>Very Safe</b>	<b>Somewhat Safe</b>	<b>Somewhat Unsafe</b>	<b>Very Unsafe</b>
Violent Crimes (e.g., rape, robbery)	231	149	17	1
	58%	37%	4%	0%
Property Crimes (e.g., burglary, theft)	160	192	36	7
	41%	49%	9%	2%

**6. To what degree do the following problems exist in Ebensburg Borough?**

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.

	<b>Not a Problem</b>	<b>Minor Problem</b>	<b>Major Problem</b>	<b>Extreme Problem</b>
Loitering	190	188	11	2
	49%	48%	3%	1%
Drugs	24	140	153	70
	6%	36%	40%	18%

Traffic, Congestion, Speed Enforcement	97 25%	186 48%	78 20%	29 7%
Crime	81 21%	267 69%	36 9%	5 1%
Run down houses and buildings	110 28%	243 62%	33 8%	8 2%

### 7. In the last 12 months, about how many times have you or other household members experienced the following?

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.

	Never	Once or Twice	3 - 12 Times	13 - 26 Times	More than 26 Times
Used the Ebensburg Library	160 41%	100 25%	80 20%	28 7%	27 7%
Attended a Borough Council Meeting	321 81%	54 14%	15 4%	3 1%	3 1%
Served as a Volunteer at a Borough-Sponsored Event	265 69%	75 19%	41 11%	2 1%	3 1%
Used Curbside Collection of Recyclables	120 31%	43 11%	46 12%	87 22%	97 25%
Traveled Outside of Pennsylvania	41 10%	98 25%	164 41%	49 12%	44 11%
Visited Borough Website	104 33%	89 29%	86 28%	27 8%	5 1%

### 8. Please indicate your level of satisfaction with each of the following.

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.

	Very Satisfied	Somewhat Satisfied	No Opinion	Not Satisfied
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Sidewalk Projects	208 53%	126 32%	27 7%	33 8%
Downtown Flowers	215 55%	110 28%	55 14%	14 4%
Welcome to Ebensburg Signs	296 75%	61 15%	35 9%	4 1%
Christmas Decorations	284 72%	75 19%	20 5%	15 4%
Free Concerts in the Park	294 75%	56 14%	37 9%	6 2%
Borough Website	161 42%	110 29%	100 26%	8 2%
Publishing of Borough Newsletter	245 63%	95 24%	45 12%	3 1%

### 9. Do you have any ideas on how we can better promote Ebensburg?

84 Response(s)

### 10. What newspaper(s) does your household read regularly?

	Number of Response(s)	Response Ratio
Tribune-Democrat	238	69.7%
Altoona Mirror	97	28.4%
Mountaineer-Herald	179	52.4%
Traders Guide	23	6.7%
Other	52	15.2%
<b>Total</b>	<b>341</b>	<b>100%</b>

**11. To which radio station(s) does your household listen regularly?**

	<b>Number of Response(s)</b>	<b>Response Ratio</b>
96 Key	87	26.7%
Froggy 95	118	36.3%
Cool 101.7	84	25.8%
Rocky 99	67	20.6%
Hot 92	47	14.4%
WHPA 93.5	5	1.5%
Edge 850/1400 AM	5	1.5%
Other	96	29.5%
<b>Total</b>	<b>325</b>	<b>100%</b>

**12. What local television news stations are frequently watched in your household?**

	<b>Number of Response(s)</b>	<b>Response Ratio</b>
WJAC-TV (Ch. 6)	318	86.4%
Fox 8/ABC23	106	28.8%
WTAJ-TV (Ch. 10)	172	46.7%
Other	35	9.5%
<b>Total</b>	<b>368</b>	<b>100%</b>

### 13. How do you rate the following services available in Ebensburg Borough?

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.

	Very Satisfied	Somewhat Satisfied	Not Satisfied
Water Supply Quality	229 58%	136 35%	27 7%
Verizon Telephone Service	186 53%	133 38%	34 10%
Cellular Telephone Service	233 63%	122 33%	15 4%
Internet Access	203 56%	131 36%	27 7%
Dominion Natural Gas	236 65%	111 31%	14 4%
Comcast Cable Television	146 43%	130 38%	64 19%
Central Cambria School System	208 56%	146 39%	16 4%
Ebensburg Public Library	255 70%	103 28%	8 2%
Dauntless Fire Company	356 92%	30 8%	2 1%
Ebensburg Area Ambulance Service	341 89%	43 11%	0 0%

### 14. Please rate the quality of the following Borough facilities.

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.

**Excellent**                      **Good**                      **Fair**                      **Poor**

Young Peoples Community Center (YPCC)	132 38%	169 48%	39 11%	11 3%
Ebensburg Tennis Center	121 40%	149 50%	25 8%	5 2%
Memorial Field	145 42%	165 48%	31 9%	5 1%
Ghost Town Trail	188 51%	158 43%	20 5%	0 0%
Neighborhood Playground Facilities	115 33%	188 54%	36 10%	10 3%
Lake Rowena (restrooms, boat launch, pavilions, etc.)	109 31%	192 54%	41 12%	13 4%
Lake Rowena Hockey Rink	55 25%	128 57%	32 14%	7 3%
Veterans Park (next to former prison)	175 48%	166 45%	24 7%	2 1%
Penn Eben Park	192 52%	158 42%	20 5%	2 1%
Kimball Park (Center & High Streets)	164 45%	158 44%	34 9%	7 2%

**15. In the last 12 months, about how many times have you or other household members visited the following facilities?**

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.

	<b>Never</b>	<b>1 - 3 Times</b>	<b>4 - 12 Times</b>	<b>13 - 24 Times</b>	<b>More Than 24 Times</b>
Young Peoples Community Center (YPCC)	116 30%	145 37%	62 16%	30 8%	40 10%
Ebensburg Tennis Center	326 85%	45 12%	7 2%	0 0%	7 2%
Ebensburg Swimming Pool	201 51%	103 26%	57 15%	20 5%	10 3%
Memorial Fields	144	132	66	30	15



Memorial Fields	37%	34%	17%	8%	4%
Lions/Lake Baseball Fields	233 60%	89 23%	37 10%	14 4%	13 3%
Lake Rowena	77 20%	165 42%	100 26%	38 10%	9 2%
Playgrounds	153 40%	100 26%	72 19%	43 11%	17 4%
Ghost Town Trail	95 24%	89 23%	81 21%	66 17%	57 15%
Ebensburg Reservoir	264 68%	76 20%	25 6%	12 3%	10 3%
Pavilion (Lake Rowena, Swimming Pool or Ghost Town Trail)	145 38%	149 39%	59 15%	15 4%	15 4%

**16. Please indicate whether you think Ebensburg needs more or fewer of each of the following recreational amenities.**

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.

	<b>Need More</b>	<b>Just Right</b>	<b>Need Fewer</b>	<b>No Opinion</b>
Basketball Courts	71 18%	177 46%	8 2%	129 34%
Community Gardens	135 35%	140 36%	7 2%	107 28%
Natural Open Space	103 27%	196 52%	5 1%	75 20%
Picnic Shelters/Pavilions	111 30%	198 53%	7 2%	60 16%
Picnic Tables	130 34%	184 49%	8 2%	56 15%
Stages/Performance Areas	72 19%	224 60%	12 3%	67 18%
Playgrounds	57 15%	256 68%	8 2%	54 14%

Pet-friendly Parks	137 36%	119 31%	26 7%	97 26%
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**17. Which of the following would you or other household members be interested in participating?  
Athletics**

	Number of Response(s)	Response Ratio
Archery	64	25.6%
Badminton	39	15.6%
Bubbleball Soccer	21	8.4%
Cornhole	78	31.2%
Fitness Training	130	52.0%
Hunter Safety	65	26.0%
Softball	49	19.6%
Volleyball	46	18.4%
Yoga/Pilates	108	43.2%
Table Tennis	23	9.2%
First Aid/CPR	56	22.4%
<b>Total</b>	<b>250</b>	<b>100%</b>

**18. Which of the following would you or other household members be interested in participating? Crafts**

	Number of Response(s)	Response Ratio
Basketry	18	9.8%
Ceramics	60	32.7%
Clay Classes	45	24.5%
Knit/Sew/Quilt	71	38.7%

Wood/Metal/Leather	49	26.7%
Painting	95	51.9%
Scrapbooking	47	25.6%
Other	7	3.8%
<b>Total</b>	<b>183</b>	<b>100%</b>

**19. Which of the following would you or other household members be interested in participating? Outdoors**

	<b>Number of Response(s)</b>	<b>Response Ratio</b>
Environmental Ed	64	27.3%
Group Hiking	89	38.0%
Nature Study	74	31.6%
Swimming Lessons	67	28.6%
Fishing Program	80	34.1%
Group Biking	81	34.6%
Gardening Club	85	36.3%
Geocaching	63	26.9%
Other	6	2.5%
<b>Total</b>	<b>234</b>	<b>100%</b>

**20. Which of the following would you or other household members be interested in participating? Arts**

	<b>Number of Response(s)</b>	<b>Response Ratio</b>
Singing/Voice Lessons	26	24.2%
Community Band	25	23.3%
Instrumental Instruction	48	44.8%

Drama	25	23.3%
Magic	25	23.3%
Storytelling	38	35.5%
Other	9	8.4%
<b>Total</b>	<b>107</b>	<b>100%</b>

### 21. What is the total number of people in your household?

	Number of Response(s)	Response Ratio
One	71	17.8%
Two	163	40.9%
Three	57	14.3%
Four	67	16.8%
More than 4	32	8.0%
No Responses	8	2.0%
<b>Total</b>	<b>398</b>	<b>100%</b>

### 22. How many members of your household fall into the following age groups?

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.

	1	2	3	4	5 or More
Under 5 years	31 63%	16 33%	2 4%	0 0%	0 0%
Ages 6-12	34 60%	20 35%	2 4%	1 2%	0 0%
Ages 13-18	32 65%	13 27%	4 8%	0 0%	0 0%

Ages 19-25	35 63%	16 29%	3 5%	2 4%	0 0%
Ages 26-65	74 26%	188 67%	15 5%	3 1%	1 0%
Above 65	72 53%	61 45%	1 1%	0 0%	2 1%

### 23. Do you have internet access?

	Number of Response(s)	Response Ratio
Yes	354	88.9%
No	38	9.5%
No Responses	6	1.5%
<b>Total</b>	<b>398</b>	<b>100%</b>

### 24. Do you use Facebook?

	Number of Response(s)	Response Ratio
Yes	247	62.0%
No	128	32.1%
No Responses	23	5.7%
<b>Total</b>	<b>398</b>	<b>100%</b>

**25. Are there any services that you would like to see added or improved within Ebensburg Borough? In what manner?**

160 Response(s)

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**26. Ebensburg sponsors several events during the year including PotatoFest, Homecoming, Wheels & Wings, Art in Bloom, Farmer's Market, Concerts in the Park and Dickens of a Christmas. Please express any ideas you have for making these events bigger and better, or adding new events.**

145 Response(s)

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**27. Do you have any other comments about anything else?**

170 Response(s)

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**28. Are you a current resident of Ebensburg Borough?**

	<b>Number of Response(s)</b>	<b>Response Ratio</b>
Yes	387	97.2%
No	6	1.5%
No Responses	5	1.2%
<b>Total</b>	<b>398</b>	<b>100%</b>